

# GALAXY



Aviation Services



**Our motto is "We never say no"  
Top quality, independent  
and focused on what you and  
your clients expect.**

[galaxy-gas.com](http://galaxy-gas.com)



## EXECUTIVE SUMMARY

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Thank you for your interest in galaxy aviation services(GAS)and for the time you have dedicated to learn how your company can benefit from our proficiency in providing timely and efficient services to ensure smooth trips around the world at very competitive rates .

We work around the clock to bring you the highest possible quality of flight support on every step of your journey so that you can rest assured knowing that we are the company you can count on . Our priorities are always safety , comfort , speed and efficiency as we strive to be the best in the industry . Innovation and the use of high technology system help galaxy aviation services stay up-to-date in this ever-evolving industry so that we can provide you with current and reliable information , galaxy aviation services diverse capabilities include a wide range of Fuel Distribution and Fuel Supply Chain Management, Aviation Services, Ground Logistics, Life Support Construction and Operations, and Security Services.

We aspire to become the 1 Service Provider in the Global Aviation Industry and be known for our reliability and efficiency. We strive to establish and maintain long-term associations with our clients by exceeding their expectations.

We believe in delivering customer professional service in a timely and cost-effective manner. Through ongoing investments in processes and personnel, we aim to maximize value for our clients.

Learn why operators trust us.

### Values

**Safety** - in our trip planning , safety always comes first

**Knowledge** - educating staff and partners and encouraging them to develop their skills

**Liability** - accountable for our actions

**Diversity** - providing a range of aviation services at every corner of the world

**Quality** - providing first class services

**Sustainability** - working efficiently to maintain precious resources

**Service** - client satisfaction wherever and whenever

### Worldwide Relationships

Enjoy Hassle-free and less time-consuming producers made available to you through our worldwide relationship with vendors and government agencies. Our team is constantly working to establish close relationships with vendors in every region to ensure our clients are satisfied globally .

### Professionalism

Rely on trained professionals to look after you and have your needs attended to by industry experts . Our global supervisory network means that wherever our clients may land they will be assisted by our supervisors who are well-versed in the local customs of their region .

### Arrangement Of Services

Don't limit yourself to a few choices . With galaxy aviation services, whether it's fueling , international trip planning , ground handling , dispatch or concierge services an expert team will be handling your request 24 hours a day . Each request brings together the teams that we have here at galaxy aviation services . The collaboration of qualified

professionals results in an immediate response to request and enables us to offer quality support from the beginning to the end of each trip

### **Transportation Pricing**

Transparency in pricing means that there will be no hidden charges on your invoice and each billed item will be clearly defined in accordance with our straight-forward pricing trend .

### **SAFETY AND SECURITY**

We specialize in airport operations and security throughout our contracted international network of experts. GAS has an extensive database of global security issues which is constantly updated and kept under check. In addition to the bigger picture of safety and security we also expedite for GAS customers through immigration and customs procedures where possible. GAS provides a seamless experience and ensures that all documentation is taken care off , are needed prior to and after the flight.



## SERVICES

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### Flight Planning

By using the latest technology, GAS licensed dispatchers can assist you with planning your trip according to the most efficient flying routes.

#### Your Requirement

#### Our Service

##### Dispatch Package

Full package consists of computerized Flight Plan, ATC Filing & Acknowledgement, En-Route Weather & NOTAMS & MVT, Graphical Weather Charts

##### Weather Briefing

Through the use of up-to-date technology and innovation, we are able to provide you with up to date weather information to ensure you have a smooth flight.

##### Runway Analysis

If you require runway analysis, GAS can take care of this for you. A runway analysis can be done for all airports you intend to land at throughout your trip.

##### Aircraft Load & Trim Sheet

GAS offers the graphical and text load manifest based on aircraft weight and balance figures, PAX count and gender, cargo and planned fuel onboard and distribution as per flight plan.

##### Flight Tracking

Our expert flight tracking system will allow us to keep you updated and our OCC is equipped with the latest technology for real-time flight tracking and following.



## SERVICES

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### Permission

Obtaining the right permits prior to departure can be challenging and is critical for the overall success of your operations. By relying on our strong relationships with aviation authorities worldwide we know the best way to perform these actions, specially for short-notice request. Put more simply, GAS will obtain all the necessary permissions that will be required for your flight. this includes over-flight, landing and slots.

### Your Requirements

#### Permissions

### Our Services

**We will apply for and obtain all necessary permits that are required for your flight. We are highly committed to making sure your trip goes smoothly. Air traffic rights, over-flight and landing permits can be arranged by our team of experts.**



## SERVICES

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### Ground Handling

We know that you need the best people on the ground looking out for your aircraft , crew and passengers. With us you will enjoy a first class Ground Handling Services tailored to your needs – either in the form of a full-fledged FBO , a facility station with luxurious passenger and Crew Lounges manned by our own Ground Handling Supervisors or through an agreement with the best possible ground handling agents available.

Whether you're in all Libyan airports or Europe , the Middle East , America , Asia or Africa , you can rest assured knowing that our services are the same high standard in each location, and we can provide the best services for cargo flight loading and offloading In addition to the presence of warehouses for storage of cargo.

Our global facilities have been designed to bring you added benefit.

- Local Expertise Reputable
- Services Strategically Placed
- Locations Security
- Reliability
- 24H Operations supporting global procedures
- Competitive handling rates

### Our Preferred Ground Handlers

To ensure you receive the highest quality of services , our quality control department carefully chooses ground handlers around the world that are fully capable of providing you with services that adhere to our specific operational guidelines. A consistency in the level of our services can be seen when using our preferred ground handlers .

### Your Requirements

#### Ground Handling Arrangements

#### Catering Arrangement

#### Coordination

### Our Services

**We know how essential Ground Handling is to a successful flight and so we take great care in ensuring that our contracted ground handlers are fully licensed and properly insured to get the job done . We audit our vendors periodically and conduct station visits on a regular basis**

**Arrangements of in-flight catering services : you can enjoy the finest meals on board your aircraft and depending on your preferences.**

**Our Flight Coordination services are designed to ensure the proper set up of each detail of your flight and include Ground Handling Arrangement , Catering , Transportation and Crew Assistance , Flight Movement reporting and ATC flight plan filing .**



## SERVICES

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### Caretaker Services

We provide travel arrangements and expert planning to guarantee you a journey that is not only hassle-free but also swift, smooth and above all secure. This includes hotels booking, ground transport arrangement and visas.

#### Your Requirement

#### Our Service

#### Hotel Accommodation

**With years of experience with hotels across the world, we can arrange accommodation based on your needs. Through networking, we are proud to say that we are able to provide you with discounted rates in hotels worldwide.**

#### Transportation

**We are on call 24 hours a day, 7 days a week to provide the highest standard in airport transfer . Our vehicles are kept up to the highest standards. The vehicles are dedicated exclusively to your VIP travelers or your crew.**

#### Visa Services

**We stay up-to-date on procedures and visa requirements so that you can enjoy a trip without hassle and immigration issues. We have maintained strong relationships with global authorities and you can rely on us to arrange your crew and passengers visas.**

#### Supervision

Our Supervision services are intended to provide you with a dedicated representative to meet and assist you throughout landing and take-off. This will either be our staff, or a highly qualified agent who will meet your aircraft and make all local arrangements on your behalf. This services is strongly recommended when operating into location where airport services quality may not be as expected or assist with tight flight-schedules.



## SERVICES

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### Fuel Services

We provide you with high quality fuel in even the most remote locations.  
We have fuel contracts with major fuel suppliers as well hundreds of FBOs around the world.  
While scheduling your trip, check for best fuel prices at required destinations.  
Direct access to online fuel quotes and orders .  
We charge little fees so you can enjoy competitive fuel rates.  
Our VAT exemption program has been designed to bring you extra benefits. Credit facilities available to you at locations worldwide.

Through networking, we have established great relationships with local suppliers as well as local supply in different regions. Registered users can access fuel quotes via our web portal or simply contact us at [fuel@galaxy-gas.aero](mailto:fuel@galaxy-gas.aero)

### Your Requirement

### Our Service

#### Jet A Fuel

**Our team of fuel specialists is available around the clock to provide you fuel price estimates. We have direct contractual relationship with local fuel suppliers as well as international fuel companies to ensure favorable pricing and uninterrupted supply.**

#### aircraft technicians

**our technicians have enough experience to refuel the aircraft and conducting periodic maintenance of the aircraft**

### Other Services

### Your Requirements

### Our Services

#### Trip Cost Estimate (TCE)

**A qualified team estimate the cost of a potential flight and calculate all operation expenses including ground handling services, airport fees , permits costs, estimated navigation fees and any other charges. Kindly note that all indicated figures are estimates only and should be regarded as approximate calculation as they are based on previous date and are not fixed price offers.**

#### Charter Services

**We are able to provide you with various models of executive and cargo aircraft in location worldwide for WIP movements, humanitarian and ambulance flights, cargo and corporate flights.**

# HEADQUARTERS

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## Headquarters

Almezran street / Tripoli Libya

Our extensive range of ground handling service is available around the world and we can arrange payment through credit/cash at any airport and through your preferred FBO. Our network consists of full sized FBOs with own aprons and Ground Service Equipment (GSE) ; facility Stations where our clients can enjoy our high-quality passenger lounges ; on ground Supervisor who make sure every service is provide to the highest quality



Contact  
Us

## CONTACT INFORMATION

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### Operation Control Center (24/7)

#### Worldwide

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### Sales & Marketing Department

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### HeadQuarters

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